



CLEANER

Job Title: Cleaner

Reporting to: Buildings & Facilities Manager

Location: HideOut Youth Zone (Gorton)

Hourly Rate: £12.60 p/h (Real Living Wage)

Holidays: 33 days including bank holidays (pro-rata)

Hours: 10 hours per week

Key Relationships: Buildings & Facilities Manager and HideOut Youth Zone staff, volunteers, young people, partners and stakeholders

EMPOWER YOUTH ZONES

Empower Youth Zones is the umbrella charity that currently oversees operations of the award-winning youth charity based in Manchester, HideOut Youth Zone, which opened in 2020.

HideOut Youth Zone has supported over 7,000 children and young people since it opened, offering a dynamic youth provision that is open 7 days a week (including school holidays).

HideOut's state-of-the-art building provides young people with somewhere safe to go, something positive to do and someone trusted to talk to, with facilities that include a 3G pitch, climbing wall, gym, sports hall and recreation area, and dance, arts, music and media suites.

Due to the success of HideOut Youth Zone, Empower Youth Zones has been granted the opportunity to open another Youth Zone within Greater Manchester – Salford Youth Zone (known officially as SYZ).

The two Youth Zone's will sit within the Onside network; a growing number of Youth Zone's across the UK which are funded, built, supported and launched by the national charity, Onside.

It is Empower Youth Zone's vision to ensure all young people grow to lead happy, healthy, safe and successful lives.

WHAT IS THE ROLE?

To provide a high standard of cleaning services throughout HideOut Youth Zone's fantastic facility in Gorton. As a critical member of the team you will contribute to ensuring that a great first impression is always given to our members and visitors and that all areas of the Youth Zone are safe and clean to be open at all times.

WHAT WILL I BE DOING?

- Taking responsibility for cleaning all areas of HideOut Youth Zone as directed by the Building & Facilities Manager or other appropriate manager
- Operating cleaning machinery for cleaning soft and hard surfaces, such as vacuum cleaners and polishers
- Following opening and closing procedures
- Reporting any emergency maintenance problems, including toilets and other water fixtures, or hazards immediately to the Building & Facilities Manager
- Carrying out any other reasonable duties as requested by management

WHAT ELSE WILL I NEED TO DO?

- Be a role model for young people and present a positive “can do” attitude
- Take personal responsibility for own actions
- Commit to a culture of continuous improvement
- Work within the performance framework of HideOut Youth Zone and OnSide
- Represent HideOut Youth Zone positively and effectively in all dealings with internal colleagues, and external partners
- Comply with all policies and procedures, with particular reference to safeguarding, codes of conduct, health and safety and equality and diversity to ensure all activities are accessible
- Be alert to issues of safeguarding and child protection, ensuring the welfare and safety of Youth Zone members is promoted and safeguarded, and to report any child protection concerns to the designated Child Protection Officers using the safeguarding policies, procedures and practice (training to be provided)
- Assist with any promotional activities and visits that take place at the Youth Zone
- Actively promote the Youth Zone and positively contribute towards increasing Youth Zone membership.

PERSON SPECIFICATION

Selection Criteria A = Application Form I = Interview	Essential or Desirable	Method of Assessment
Experience		
Previous cleaning experience	Essential	A & I
Use of cleaning equipment	Essential	A & I
Skills		
Ability to communicate clearly and follow instructions	Essential	A & I
Ability to prioritise work and manage time effectively	Essential	A & I
Ability to communicate with a wide range of people and relate well to young people	Essential	A & I
Special Requirements		
A willingness to work unsociable hours	Essential	A & I
A willingness to cover events, holidays and staff absence	Essential	A & I
Enhanced DBS clearance and commitment to Safeguarding children	Essential	A & I

ADDITIONAL INFO

The role is based at HideOut Youth Zone. HideOut Youth Zone is committed to safeguarding and promoting the welfare of children, young people and vulnerable groups. This post is subject to an enhanced DBS check.

The strength of HideOut and the OnSide network of Youth Zones is the diversity of its people; we place huge value on equal opportunities and encourage applications from candidates of diverse backgrounds, communities and abilities. The one thing we all have in common is our desire to raise the aspirations of young people across the country.

For information regarding how OnSide Youth Zones process your data, please visit www.onsideyouthzones.org/applicant-privacy/

APPLICATION PROCESS

Application form: www.hideoutyouthzone.org/vacancies
How to apply: Please complete the application form and return to recruitment@empoweryouthzones.org
Closing date: Friday 14th February

STRICTLY NO AGENCIES PLEASE

We review applications on a rolling basis and reserve the right to close the role at any time.

Feel free to give us a call on 0161 511 3777 if you have any questions about this role, or to hear from a team member about life working at the youth zone.

Somewhere safe to go. Something positive to do. Someone trusted to talk to.

CLEANER



BENEFITS OF WORKING FOR HIDEOUT YOUTH ZONE

 <p>Onsite Fitness Gym & Boxing / MMA Suite</p>	 <p>33 Days Annual Leave Pro-Rata</p>	 <p>Secure Cycle Store</p>
 <p>Branded Workwear</p>	 <p>Queen Bee's Cafe</p>	 <p>Flexible Working</p>
 <p>Learning and Development Opportunities</p>	 <p>Partnership Working</p>	 <p>Working with Like-Minded People and Cultures</p>
 <p>Company Sick Pay and Enhanced Maternity Leave</p>	 <p>Pension Scheme</p>	 <p>Living Wage Employer</p>

Employee Assistance Programme

HideOut's Employee Assistance Programme provides free and confidential support for our employees on a wide-range of topics, such as:

- Unlimited telephone support (24/7) with calls answered by experienced in-house counsellors, legal and financial specialists
- Structured counselling over the phone, via live chat, email, or in person (up to 6-sessions)
- Family advice line on topics such as childcare & eldercare
- Legal information services including debt & financial information
- Critical incident and trauma support
- Occupational health services
- Crisis support
- "My Healthy Advantage" smartphone app and online personalised wellbeing portal, including videos, webinars, mini health checks and health coaching
- Coverage for dependents (partner/spouse and children aged 16-24) within HMRC guidelines
- Support for line managers
- BrightTV and Wellbeing podcasts

OUR VALUES



YOUNG PEOPLE FIRST

Young people are at the heart of everything we do, inspiring and challenging us to deliver services that exceed their needs and challenge them to be the best they can be.

EXCELLENCE

We encourage ourselves and each other to be the best we can be through continuous learning and improvement, and a focus on finding solutions.



RESPECT

We act with honesty and integrity, celebrating diversity across the whole organisation and caring about each other, our young people and the Youth Zone environment.



AMBITION

We are passionate and driven in taking on new challenges, embracing new ideas and exceeding our ambitions for young people, the Youth Zones and our local communities.

COLLABORATION

We create and nurture strong, creative partnerships, working together to achieve better results and outcomes for young people.

